

# Improving Quality, Together



Palliative Care  
Quality Collaborative

# **Palliative Care Quality Collaborative (PCQC)**

## **is a 501(c)3 organization that houses a new national palliative care data registry that captures both program- and patient-level quality data.**

Palliative care programs benefit from PCQC's registry, peer comparison and national prevalence reporting, quality improvement opportunities, virtual learning, and a community of peers and experts. PCQC's approach is to empower those who deliver care to have an active collective voice in improving that care.

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### **Registry Program**

The PCQC Registry Program is dedicated to improving palliative care through the collection, analysis, and reporting of actionable data. We bring quality improvement initiatives to the palliative care team. Our members include hospitals, health systems, hospices, private practice groups, clinics, physicians, and palliative care teams. The wide range of reliable, timely, and actionable information and reporting we provide will help improve patient care.

With support from the Gordon and Betty Moore Foundation and the Cambia Health Foundation, the National Palliative Care Registry™, the Palliative Care Quality Network (PCQN), and the Global Palliative Care Quality Alliance (GPCQA) are combining into one unified national registry system under the PCQC.

# Benefits

The PCQC Registry provides objective measures of practice that quantify progress, document service quality, help enhance strengths, and identify opportunities for improvement. The registry's benefits are numerous:

- || **Improving patient care:** Improving the quality of patient care and developing quality improvement programs are your goals and ours. You can achieve these goals by benchmarking outcomes and process measures and targeting specific areas for improvement.
- || **Providing meaningful feedback:** Benchmarking reports facilitate meaningful performance comparisons to similar programs regionally and nationally.
- || **Facilitating quality collaboratives:** Frequent webinars, the PCQC Annual Session, and other events facilitate collaborative learning.
- || **Creating standardization:** Use of industry-standard data formats and defined data elements offers meaningful comparison and evaluation of processes and outcomes.
- || **Benchmarking:** PCQC will create numerous comparative reports.
- || **Promoting interoperability:** PCQC works with our registry vendor and leading EHRs to minimize participant data collection and submission efforts with automated data upload and transmission solutions.
- || **Supporting leaders in palliative care:** As a participant, you will receive a marketing kit that includes customizable materials to document your credentials as a leader in palliative care quality.

## What is the fee to join?

Participation in program-level data collection (structures and processes) that is currently offered by the National Palliative Care Registry™ at no cost will remain free for all palliative care organizations. Participation in the patient-level data registry and quality collaborative will have a fee, similar to GPCQA and PCQN's current membership structure.

**Membership with access to program-level data:** Free

**Membership with access to program-level *and* patient-level data:**

\$6,000 per program per year; discounts\* may apply. Sign up by **February 1, 2021**, to receive a **25% early bird discount** for your first 2 years!

Entity	Standard rate per program per year	Early-bird rate per program per year
System/hospital/ hospice	\$6,000	\$4,500
Safety net program	\$4,000	\$3,500
Stand-alone pediatric program	\$4,000	\$3,500

\*Volume discounts may apply for bulk purchases. Please contact Lance Mueller for additional information at [lmueller@palliativequality.org](mailto:lmueller@palliativequality.org).

Learn more at [palliativequality.org](http://palliativequality.org).

## Ready to join?



### Step 1: Connect

- Discuss participation requirements with PCQC. Request a conversation by emailing Executive Director Lance Mueller at [lmueller@palliativequality.org](mailto:lmueller@palliativequality.org).
- Enlist the support of your internal team (including EHR experts, local champions, leadership, and staff).



### Step 2: Participate

- Download contracts from [palliativequality.org](http://palliativequality.org).
- Review with your legal team.
- Execute contracts and return to [lmueller@palliativequality.org](mailto:lmueller@palliativequality.org).



### Step 3: Integrate & Submit

- Initiate data integration discussions with your team and ours to determine your options.
- Review data fields in data integration prework.
- Create and send a test data file.
- Designate and train an authorized user at your site.
- Begin regular data submissions.



### Step 4: Access & Improve

- View your data within 48 hours of submission.
- Run detailed reports.
- Compare results with national benchmarks.
- Participate in the PCQC Registry Program community and share best practices.



## Leadership and Support

PCQC was created through a partnership between the American Academy of Hospice and Palliative Medicine (AAHPM), the Center to Advance Palliative Care (CAPC), the National Palliative Care Research Center (NPCRC), the Palliative Care Quality Network (PCQN), the Global Palliative Care Quality Alliance (GPCQA), and Four Seasons.

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### Contact PCQC

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